HY-VEE CASH 4 STUDENTS: FREQUENTLY ASKED QUESTIONS

- 1. **Are all Hy-Vee receipts acceptable for this program?** Yes! Pharmacy, grocery, wine/sprits, catering, deli, gas, postage, etc. are all accepted. Please see the "qualifying receipts" handout for a complete list.
- 2. **Do Casey's gas receipts count?** No. Casey's is a partner with Hy-Vee for Fuel Saver, but not for Cash 4 Students.
- 3. **How do I bundle receipts?** This is entirely up to you! Suggestion total as you collect to save receipts from piling up and becoming unmanageable. Bundle receipts with rubber bands, staples, bags, boxes, etc., and <u>clearly mark the total of receipts to each</u> "item/collection/container tool" you choose to use.
- 4. **Do I need to bundle in packs of \$200?** No. Bundle receipts in a way that is easiest for you and your volunteers; clearly mark the total amount on the outside of the "container." You do not need to keep the receipt tape for each "bundle."
- 5. **What if the receipts fade overtime?** Please do not wait to total receipts as they will fade. If this happens, we will accept the receipts and trust that your totals are accurate.
- 6. **Are photo copied receipts acceptable?** Yes. While they are not preferred, we realize that original Pharmacy and other receipts may need to be saved for tax/return purposes.
- 7. What amount on the receipt do I total? If there is a subtotal (before tax), please use that amount. If there is no subtotal amount, do not worry about subtracting tax from the amount due. We want the totaling process to be as easy for your volunteers as possible, with minimal time being spent on searching for a pre-tax amount.
- 8. **How does the Redemption Form work?** Each store will turn in <u>ONE redemption</u> form with all receipts between the specified dates. You do not need a separate Redemption Form for each "container" of receipts. The Redemption Form should be attached to the final "container." Example: If you have 4 boxes label each 1 of 4, 2 of 4, 3 of 4, 4 of 4. On box 4, please staple or tape your Redemption Form.
- 9. Who receives the check? Each school is allowed one check. The check will be made out to the affiliated group (of the identified contact person) that you submit(ted) on your registration form. Money will not be divided between different groups within the school.
- 10. Can I return receipts in throughout the school year? No. Each school will submit receipts during the date range specified.
- 11. Am I allowed to use receipts I find in a dumpster or those that a Hy-Vee employee takes home with them? No. While this program relies heavily on the honor system, Hy-Vee employees are not allowed to do this, and collecting dumpster receipts is not the intention of this program. We appreciate your honesty!